

Limo Party DFW

TERMS & CONDITIONS - TRANSPORTATION CONTRACT

Thank you for choosing Limo Party DFW for your luxury transportation needs. Our number one priority is making your special event memorable with first class, dependable, on-time chauffeured services.

PLEASE READ, SIGN AND RETURN THIS CONTRACT WITHIN 48 HOURS. Your booking is **TENTATIVE**, and your transportation will be cancelled **WITHOUT** refund of deposit if you fail to return the signed contract in full. Return to info@limopartydfw.com

PAYMENT INFORMATION

A **non-refundable** 30% deposit or \$150 (whichever is greater) is required to hold this booking unless the booking date is 7 days or less at the time of reservation. Proms require a \$500 non-refundable deposit. In the event of cancellation 30 days prior to the event, this deposit may be applied toward other transportation services provided by Limo Party DFW Services (based upon availability) within 6 months. Full payment is due 96 hours prior to event if paying by credit card. Credit card and matching ID must be presented to the driver the day of event if not paying by cash. Cash is accepted on day of event max is \$350.00. We accept cash or credit card payment.

CANCELLATION POLICY

Cancellation fees are charged according to the following schedule:

Cancellations with at least 30 days' notice prior to the event, ½ half of the deposit may be applied toward other transportation services by Limo Party DFW.

Cancellations within 30 days of the event, do not receive a refund of their deposit.

Cancellations with 14 or fewer days' notice will be charged the full amount of the contract price.

Only Limo Party DFW reserves the right to cancel transportation due to snow, ice, or other extreme weather conditions that may pose a danger to its clients or drivers. Limo Party DFW is not responsible for late pick-ups due to unforeseen circumstances, such as weather, traffic or mechanical breakdown.

RATES & GRATUITY

Additional charges may apply for transportation outside this service area. Minimum gratuity of 20% is for the chauffeur, paid in cash directly to the driver the night of your event. Gratuity may be automatically added to the bill if client wishes. If gratuity is not given to the driver, or the driver is shorted the 20%, customer gives Limo Party DFW the authorization to charge the difference to credit card on file. Charges are time-based and begin at scheduled pick-up time and end when drop-off is complete. Our prices are subject to change. Once booked, however, the contracted price will not be changed. Limo Party DFW reserves the right to add any additional charges to the original price quoted if the client deviates from the original charter agreement. All tolls and parking fees are an addition to the contract price and must be paid separately. Certain sporting events, concerts, etc. charge for parking and the customer will be responsible for those fees. A **fifteen-minute** grace period applies, and additional charges are incurred in 1-hour increments. **We will gladly extend your rental time as long as there is no conflict with our other bookings (this is at our discretion).**

AIRPORT TRANSFERS

Clients requesting airport pick-up/drop-off service are to provide flight information (Flight #'s, times, tail #, destination) and notify us of any known changes prior to service. Cancellation is required 4 hours in advance of scheduled pick up to avoid penalty. A **fifteen-minute** grace period applies, and additional charges are incurred in 1-hour increments.

Initial ____

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VEHICLE CLEANLINESS & SMOKING

All vehicles are 100% non-smoking. Failure for any passenger to abide by this rule will make the client liable for a \$200.00 cleaning fee, NO EXCEPTIONS. Vehicle cleanliness is the responsibility of the client. Food is not allowed inside the vehicles. A \$200.00 to \$500.00 cleaning fee may be imposed for trash, excessive spills, vomit, & other bodily fluids. Any physical damage done to the vehicle by the group is the responsibility of the client and may result in an assessment for repair, replacement, labor, and lost business. Broken/missing glassware will be charged \$15 each.

ADDITIONAL INFORMATION

Limo Party DFW offers late model, luxury vehicles equipped with high-tech amenities. All vehicles are meticulously maintained and serviced to prevent breakdown. Power technical equipment and mechanical components are always subject to temporary failure as any vehicle due to heat, excessive use, and conditions beyond our control. Any failure of this type will have no effect on the continuation of the contracted charter. In the event of vehicle breakdown or other circumstances, Limo Party DFW reserves the right to substitute equipment of equal or greater value, and/or the services of an affiliate carrier to perform contracted service. If the replacement vehicle is of lesser value, your contract will be adjusted for the hours substituted at the discretion of Limo Party DFW. If services are substituted, with a like vehicle in size/capacity, there will be no refund of the original charter or discounts given. Any time that was incurred in getting a replacement vehicle or any time that was lost can and will be added to the end of the reservation at no additional cost. However, any non-use of hours contracted will not be refunded.

Our chauffeurs are professionals who drive for a living; however, DFW is a large Metroplex and there are many areas in the Metroplex that a driver might not be 100% familiar with. On the same note, our chauffeurs leave our shop with more than enough time to get to any scheduled reservation. However, there may be times that a driver may get stuck in unusual traffic patterns or may be late to pickup due to traffic or directional issues. While this does not happen often, and we strive to be at every pickup at least 15 minutes early, some unavoidable circumstances may and do arise on occasion. If, in the event that our chauffeur and limo are late to your pickup, we will make up the difference at the end of the reservation and will extend the reservation for however many minutes we were late to picking up your party, at no additional cost and without refund or discount. If you refuse to use the additional time, we, at our discretion, may refund ONLY the amount of time pro-rated that our driver was late.

Limo Party DFW will not be responsible for injuries that occur due to "horse-playing" while the vehicle is in motion or at standstill. Clients or passengers not following chauffeur's requests as they relate to safety and the rules of this contract may result in early termination of charter without refund. An adult chaperone is required for groups of children under the age of 16. If the Party bus has a pole, it is not to be used while vehicle is in motion. While vehicle is in motion, customers must be seated at all times. While vehicle is stopped or stationary, customers using the pole do so at their own risk. Jumping on the pole, hanging or swinging around is not allowed. The weight limit is 185 lbs max on the pole. We are not responsible for any accidents or bodily injury for customers using the pole.

The stated passenger capacity of the vehicle must not be exceeded at any time.

Based on 130lb per person.

Please remove any valuables from the vehicle when unattended. Limo Party DFW will not be held liable for client's lost, stolen, left behind after charter, or damaged personal valuables.

All entertainment, including but not limited to CDs, DVDs, and more is to be provided by the client.

Initial ____

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Limo Party DFW reserves the right to terminate your transportation and this agreement for non-compliance. No illegal drug usage or possession in the vehicle. No one under the age of 21 is permitted to consume or possess alcohol. Violation will result in early termination of service with no refunds. Alcohol is not provided by Limo Party DFW.

In the event Limo Party DFW is unable, refuses and/or fails to perform the limousine services ordered, you agree to waive any right to seek additional compensation, damages, penalties, or other such monies from Limo Party DFW, its affiliates, or employees for any damages, claims, liability or other consequences related to such ordered or contracted limousine services through Limo Party DFW. No refunds on bad weather. All deposits will be transferred to another event if Limo Party DFW or the customer cancels the run due to bad weather. Safety is our priority.

The client's authorized signature constitutes acceptance of responsibility for final payment, including additional charges incurred for extended time, cleaning, and damage as described above. Unless otherwise arranged, all above mentioned additional charges will be billed to the credit card on file. To secure this booking, please sign and return a copy within 48 hours. If we do not receive a signed copy, we will cancel your transportation and open up your booking date to someone else. Please email with "contract" in subject line to: info@limopartydfw.com.

X

CLIENT SIGNATURE

DATE

PRINTED NAME

Initial _____

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Charged Deposit Amount: _____

Credit Card Information:

Type of card: _____ (Visa, Master Card, Discover, AMEX)

Name: _____ (as listed on the card)

Card Billing Address: _____

City, State, Zip: _____

CC number: _____ - _____ - _____ - _____

Exp. Date: _____ CVC: _____ (3 digit code on back of card – 4 digit on AMEX front)

Contract obligations: I understand and agree to the length and usage along with any charges and further agree to pay for any and all damages my party may cause during the rental periods. I also agree to the Client Agreement. All damages are the sole discretion of the chauffeur or owner. I understand and agree to pay the entire contract price if cancellation policy is not followed. A non-refundable deposit is required to hold the booking. In the event of cancellation 21 days prior to the booking, this deposit may be applied toward other transportation services provided by Limo Party DFW (based on availability) within 6 months. The number of hours agreed to on the contract is the minimum hours I, the customer, agrees to pay. Please Read contract for full details of refund policy.

Customer Name (Print): _____

Customer Signature: _____

Date: _____

PHONE: 469-242-1853

EMAIL: info@limopartydfw.com

Initial ____